

# Volunteer Introduction Pack

Providing a warm, safe, non-judgemental environment to promote growth in our client's self-esteem, confidence and aspirations.

#### **Our Mission Statement**

• To provide a warm, safe, non-judgmental environment.

• To train staff and volunteers to engage with our clients and form professional boundaried relationships.

• To use these relationships to promote growth in our client's self-esteem, confidence and aspirations.

• To provide information, support and, where necessary, practical help that will empower people to make and act on informed choices arrived at by themselves.

• To work with the local community to arrange activities which are likely to enhance our client's skills and raise self-confidence as a first step towards changing their lives.

• To encourage and empower our clients to make life changing decisions to enhance their future.

• To promote the needs of our clients and marginalised people locally by means of high quality PR, thereby helping to reduce discrimination towards them and influencing the local community to become more supportive and less judgemental.

#### <u>Aims</u>

• To work, via our drop-in facilities, with individuals above the age of 16 (and their families and friends where appropriate) who are homeless or at risk of homelessness, exclusion or disadvantage because of their lifestyles, and to support the resolution of any issues they may have with substance abuse.

• To provide activities which help individuals to develop life skills in literacy, numeracy, IT and financial management and to gain self-esteem, confidence and a sense of wellbeing through meaningful recreational pursuits and therapies. Thereby, enabling them to move on in their lives away from dependency into self-sufficiency via employment, education or training.

• To signpost guests towards housing, social care and treatment options.

• To offer complementary therapies to enhance guests' wellbeing.

• To raise local awareness of the needs of the homeless and socially excluded people, and increase the ownership of the project by the community.

• To generate funds for all of the above by charitable or commercial means.

## Frequently Asked Questions (FAQ)

### What will my role be?

As a Homeless Street Angels volunteer, your role may include;

- Outreach on the streets of Leeds, Headingley and Hyde Park
- Donation Appeals
- Event participation for example, selling raffle tickets or advertising
- Collecting donations
- Cooking
- Fundraising

#### When will I be volunteering?

• Depending on your role, you may be required fortnightly, at events only – or your role may be constant as you drive your own appeal. Any assistance you can offer is appreciated.

#### <u>Is it safe?</u>

• Of course! It is however vital that you follow the guidance and policies of Homeless Street Angels. Our clients come from various backgrounds and require different kinds of help depending on their situation and personal needs; it is therefore important that you act within the guidance and the policies to ensure both our team and our clients remain happy and safe.

#### Do I need any experience?

• Nope! We don't need any volunteering experience as all training and support required will be provided. We embrace everyone's individual skills as a method to drive us forward as an organisation. Your skill may be vital to our cause, so don't ever think that you are coming empty-handed, we need you!

# **Volunteer Registration Form**

<u>Name:</u> <u>Date of Birth:</u> <u>Email Address:</u> <u>Mobile:</u> <u>Address:</u>	
	Please tick the appropriate box
<u>Are you first aid trained?</u> Do you have a UK driving license?	
Do you have a preferred area of volunteering?	
<ul> <li>Thursday Night Outreach – Leeds</li> <li>Thursday Night Outreach – Hyde Park/Headingley</li> <li>Food Donation</li> <li>Event Participation</li> <li>Fundraising</li> <li>Cooking</li> <li>Anything</li> </ul>	
Please briefly explain what has brought you to Homeless S	Street Angels?

#### When are you available to volunteer? (Please specify the times)

	AM	<u>PM</u>
<u>Monday</u>		
<u>Tuesday</u>		
<u>Wednesday</u>		
<u>Thursday</u>		
<u>Friday</u>		
<u>Saturday</u>		
<u>Sunday</u>		
Events (various days/times)	<u>Y/N? -</u>	<u>Y/N? -</u>

If you are completing this form electronically, please return it via email to; <u>HomelessStreetAngels@outlook.com</u>